

Merchant payments: our shopping list for the next mandate

Venue: ACE Events, Oudergemlaan 22, 1040 Brussel, Belgium

Moderated by: David Rose

09:30 – 10:00	Registration and coffee
10:00 – 10:10	Welcome Christel Delberghe, Director General (EuroCommerce)
10:10 – 10:50	Panel: What is on the merchants' minds on payments for the coming mandate. Why you are here today Birgitta Rietz (H&M), Eus Peters (RND), Margarida Rodrigues (Sonae), Miroslav Benacek (SOCR)
10:50 – 11:20	Panel: Old and new currencies – merchant view on acceptance Kai Lindström (SOK), Salvatore Vescina (Confcommercio), Arena Fernandez (Amazon)
11:20 – 11:50	Panel: Old and new currencies – the policy perspective Axel Schaefer (Ingka Group Ikea), Evelien Witlox (ECB), ...TBC
11:50 – 12:00	Keynote: Nordic Initiative Iren Tranvaag, CEO
12:00 – 13:00	LUNCH & NETWORKING BREAK
13:00 – 13:50	Panel: Battle of the wallets Martina Weimert (EPI), Oliver Lauer (DGSV-NOBID), Fernando Ferrer (Bizum), ... Christel Marcelis (Colruyt Group)
13:50 – 14:15	Panel: What made merchants take control of payment services themselves Isabelle Clairac (MarketPay/Carrefour), Anna Bejaoui (Payment tools/Rewe), Paul Tunstall (MAG)
14:15 – 15:00	Panel: Finding the right balance between payment cost surcharging, capping and discounting for consumers and businesses Stefan Hoelscher (Otto), Anna Martin (BEUC), Anton Delbarre (EuroCommerce), Nuno Epifanio (DG FISMA)
15:00 – 15:15	Wrap-up: Isabelle Clairac, Chair EuroCommerce Payments Committee
15:15 – 16:00	Drinks, snacks and goodbyes